# City Transition Committee Briefing

**JANUARY 05, 2017** 

# City Transition Resolution

FULTON COUNTY BOARD OF COMMISSIONERS ADOPTED: DECEMBER 21, 2016

### South Fulton Resolution Board Principles

#### I. SERVICES

- (A) Fulton County will maintain the current level of services for the period January 1, 2017 through April 30, 2017.
- (B) Beginning May 1, 2017, Fulton County will provide contracted municipal services for a time period no later than November 30, 2018.
- (C) Fulton County will encourage the new City of South Fulton to provide employment opportunities to current Fulton County employees affected by the transition of services.

### South Fulton Resolution Board Principles

#### II. CITY OF SOUTH FULTON TRANSITION TEAM

- (A) The County will provide information to the City of South Fulton Transition Team in accordance with applicable federal and state law.
- (B) The County will provide the City of South Fulton Transition Team space for Public Meetings in accordance with applicable federal and state law.

#### III. COUNTY MANAGER

- (A) The County Manager is directed to provide timely and accurate information to Fulton County employees regarding the transition process.
- (B) The County Manager is directed to provide status reports to the Board of Commissioners regarding the transition process at the Recess Meeting and as directed by the Board.

### Order of Presenters

POLICE SERVICES

FIRE SERVICES

PARKS AND RECREATION

PLANNING AND COMMUNITY SERVICES

**PUBLIC WORKS** 

**BUDGET/ FINANCE** 

INFO: EMERGENCY COMMUNICATIONS

# Police Services

GARY D. STILES
CHIEF OF POLICE

### Comparison of 2016 Budget vs. 2017 Budget

FY2016: Total \$17,028,193

FY2017: Total \$16,052,400

#### **Included enhancements**

- Replacements of fourteen vehicles (11 police pursuit and 3 detective)
- Acquisition of fifty (50) vehicle dash cameras and one hundred (100) body cameras
- Additional \$800K for additional body and vehicle cameras, police pursuit vehicles, nine (9) police positions, and sixteen laptops.

Does not include enhancements

Includes \$94,525 for Police Youth Programs

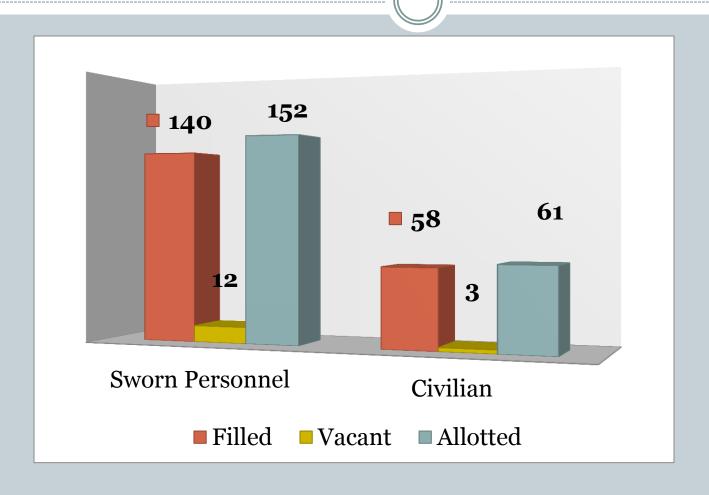
#### What Services Does This Provide?

- 1. **Uniform Patrol Division** The Uniform Patrol Division is responsible for responding to emergency and non emergency calls for service, monitoring criminal activity, making arrests, investigating crimes, and documenting activities via incident or accident reports. The Special Services unit is housed within the Uniform Patrol Division. Special Services serves as the liaisons for Fulton County Police and the communities in which we serve. Special Services officers are responsible for coordinating community meetings, school events, and youth initiatives such as the Police Athletic League, G.R.E.A.T (Gang Resistance Education and Training), and residential and commercial crime prevention.
- 2. **Criminal Investigations** The Criminal Investigations Division consists eleven detectives who are primarily responsible for investigating crimes committed against persons or property within unincorporated South Fulton County. The Criminal Investigations Division consists of crime scene technicians, evidence and property, and administrative support.

#### **Services Continued**

- 3. **Special Operations Division** The Special Operations Division consists of Special Weapons and Tactics (SWAT), crime suppression, traffic investigations, crime analysis, aviation, narcotics, and gang investigations. This division is responsible for conducting specialized investigations using crime patterns and trends, initiating drug investigations, and targeting high profile crime areas to deter crimes.
- 4. **Code Enforcement-** Code Enforcement is responsible for promoting and maintaining a safe and desirable living and working environment. Code Enforcement is tasked to maintain an unbiased program to correct violations of municipal codes, land use requirements, and enforce county ordinances as it relates to property.

# Police Staffing



### Major Investments in 2016

- Secured funding for NC4 /Street Smart software
- Expanded Police Athletic League
- Completed surveillance project on Fulton Industrial Boulevard

Purchased 110 body cameras and 60 vehicle cameras

### Major Investments Continued

- Purchased new records management system
- Hired 32 Police Officers, Increased base number of allowed personnel by nine (9)
- Promoted 41 Sworn officers and seven (7) Civilians
- Purchased 16 laptop computers
- Purchased 28 2016 Dodge Chargers

#### **Police Facilities**

#### **Police Headquarters (Leased)**

5440 Fulton Industrial Blvd, Atlanta GA 30336

#### **Criminal Investigations Division (Owned)**

4701 Fulton Industrial Blvd, Atlanta GA 30336

#### **Special Operations (Owned)**

3995 MLK Jr. Drive, Atlanta GA 30331

#### **South Precinct (Leased)**

5539 Old National Highway, College Park GA 30349

### **Facilities Annual Costs**

Locations	Status	Address	Annual Electric	Annual Water	Annual Gas	Annual Lease Cost
Criminal Investigations Division	Owned	4701 Fulton Industrial Blvd	36,058.00		2,378.41	114,325.32
Office Space for Traffic Unit (Fire Station #2)	Owned	4121 Cascade Road		See Fire Station #2		
Old National Police Precinct	Leased	5539 Old National Highway		No Charge		80,340.00
Police Headquarters- Fulton County Govt. Service Center	Leased	5440 Fulton Industrial Blvd	739.14			314,745.60
Fulton County Public Training Center	Owned	3025 Merk Road	101,377.32	65,968.04		·
Special Operations	Owned	3995 Martin Luther King, Jr. Drive	14,200.52		3,899.23	

### Purposed Activities in 2017

- Implement NC4/ Street Smart software
- Begin surveillance project on Old National Highway
- Implement new reporting system

# Questions



# Fire Services

LARRY FEW FIRE CHIEF

### Comparison of FY2016 vs. FY2017 Budget

FY2016 Total \$15,575,243

FY2017 Total 14,522,029

#### Includes enhancements

- Replacement of one fire engine, all hoses on nine fire engines, five staff receiving vehicles, and one Battalion vehicle
- Acquisition of extrication tools
- Additional \$800K to fund thirteen additional firefighter positions

Thirteen funded positions funded in 2017

#### What Services Does This Provide?

- Fire Prevention which includes fire code inspection, company level fire inspection, fire code plan review (new/old construction), and fire investigation
- Fire Safety Education which includes creating, scheduling, and organizing public fire and life safety education programs for children and seniors.
- Fire personnel participate and hosts fire education events such as Fire Safety in the Workplace, fire extinguisher training, fire safety programs at senior centers, and community emergency response training (CERT).

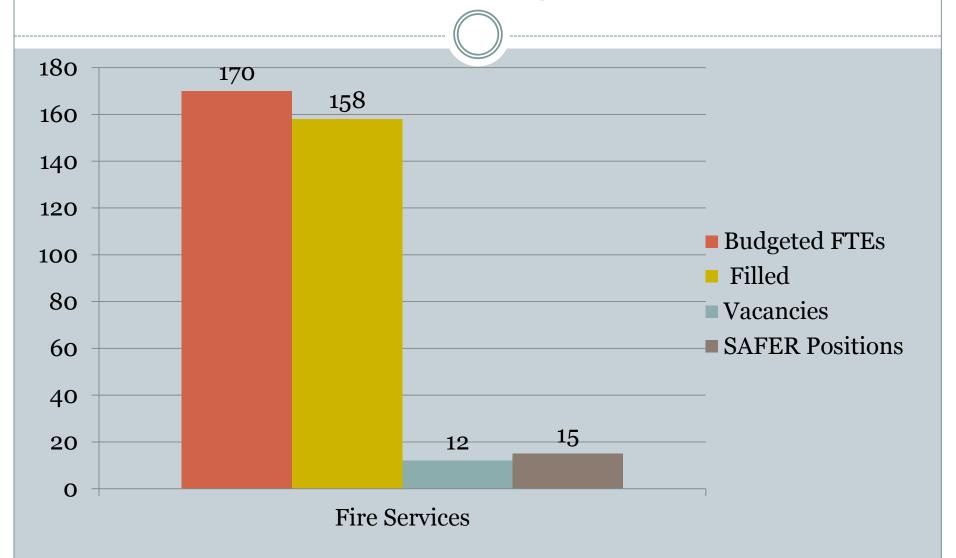
#### **Services Continued**

- Emergency Medical Services which includes First Responders, Emergency Medical Technicians, and Paramedics.
- Hazardous Material Response which includes Haz-Mat Operations and Haz-Mat Technicians.
- Technical Rescue Response Team which includes rope rescue, structural collapse search and rescue, confined space search and rescue, vehicle rescue, heavy machinery rescue, and trench and excavation search and rescue.

#### **Services Continued**

- Fire Suppression Mitigation which includes inspection of sprinkler systems, fire extinguishers, and fire alarm systems in residential or commercial properties.
- Fire personnel participate in community outreach, festivals, health and a host of other special events.

# Staffing



### Major Investments in 2016

- Purchase of Spartan Gladiator fire engine
- Purchase Ford F-150 Battalion Command Vehicle
- Purchase of five (5) staff vehicles
- Replacement of fire hoses and nozzles for nine (9) fire engines
- Purchase of extrication tools (Jaws of Life)

### **Facilities Annual Costs**

Locations	Status	Address	Annual Electric	Annual Water	Annual Gas		
Fire Station #1 Red Oak	Owned	5165 Welcome All Road	9,135.00	2,047.60	4,680.42		
Fire Station #11 Fulton Industrial	Owned	4760 Fulton Industrial Blvd	14,854.00	2,181.64	3,944.33		
Fire Station #13	Owned	5890 Plummer Road	30,485.59	8,170.82			
Fire Station #15	Owned	6720 Cedar Grove Road	3,511.12	724.29	1,289.78		
Fire Station #17 Cedar Grove	Owned	8675 Ridge Road	7,570.66	975.38	3,819.84		
Fire Station #19 Charlie Brown Airport	Owned	3965 Aero Drive		1,510.17	2,594.72		
Fire Station #2	Owned	4121 Cascade Road SW	14,442.00	2,821.08	3,877.44		
Fire Station #3 Cliftondale	Owned	4035 Stonewall Tell Road	5,692.33	1,988.51	2,322.88		
Fire Station #5 Pine Ridge	Owned	3175 Bethsaida Road	7,243	2,341.05	3,130.13		
Fire Station #7 Midway	Owned	5965 Buffington Road	12,928	3,650.72	2,969.01		
Headquarters- Fulton County Govt. Service Center (LEASED)	Leased	5440 Fulton Industrial Blvd	See Police Headquarters-Fulton County Govt. Service Center				

#### **Facilities**

Headquarters (Leased)

5440 Fulton Industrial Blvd. Atlanta, GA 30336

Fire Station One (Owned)

• 5165 Welcome All Road College Park, GA 30349

Fire Station Two (Owned)

• 4121 Cascade Road Atlanta, GA 30336

Fire Station Three (Owned)

• 4035 Stonewall Tell Road College Park, GA 30349

Fire Station Five (Owned)

• 3175 Bethsaida Road Fairburn, GA 30213

Fire Station Seven (Owned)

• 5965 Buffington Road College Park, GA 30349

#### **Facilities Continued**

Fire Station Eleven (Owned)

• 4760 Fulton Industrial Blvd Atlanta, GA 30331

Fire Station Thirteen (Owned)

• 5890 Plummer Road Atlanta, GA 30349

Fire Station Fifteen (Owned)

• 6720 Cedar Grove Road Fairburn, GA 30213

Fire Station Seventeen (Owned)

• 8675 Ridge Road Fairburn, GA 30213

Fire Station Nineteen (Owned)

• 3965 Aero Drive Atlanta, GA 30331

Logistics and Fleet Maintenance (Owned)

• 5890 Plummer Road Atlanta, GA 30331

#### **Facilities Continued**

Fire Station Eleven (Owned)

• 4760 Fulton Industrial Blvd Atlanta, GA 30331

Fire Station Thirteen (Owned)

• 5890 Plummer Road Atlanta, GA 30349

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• 6720 Cedar Grove Road Fairburn, GA 30213

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• 8675 Ridge Road Fairburn, GA 30213

Fire Station Nineteen (Owned)

• 3965 Aero Drive Atlanta, GA 30331

Logistics and Fleet Maintenance (Owned)

• 5890 Plummer Road Atlanta, GA 30331

### Proposed Activities in 2017

- Lower the Insurance Service Organization (ISO) rating
- Begin the process of self-assessment for accreditation
- Implement the Fit-for-Duty Initiative for all sworn members of the department
- Conduct a Firefighter Recruit School for thirty- one new firefighters (fifteen will be hired through the SAFER Grant program which is funded by a \$1.7M grant for two years)

# Questions



# Parks and Recreation

TONY PHILLIPS
DIRECTOR

### Comparison of FY2016 vs. FY2017 Budget

#### FY2016 Total \$4,377,667

#### FY2017 Total 3,557,975

- New playgrounds
- Security Upgrades
- Equipment Purchases
- Athletic Court Upgrades
- Facility Renovations
- Lighting Upgrades

Includes no enhancements

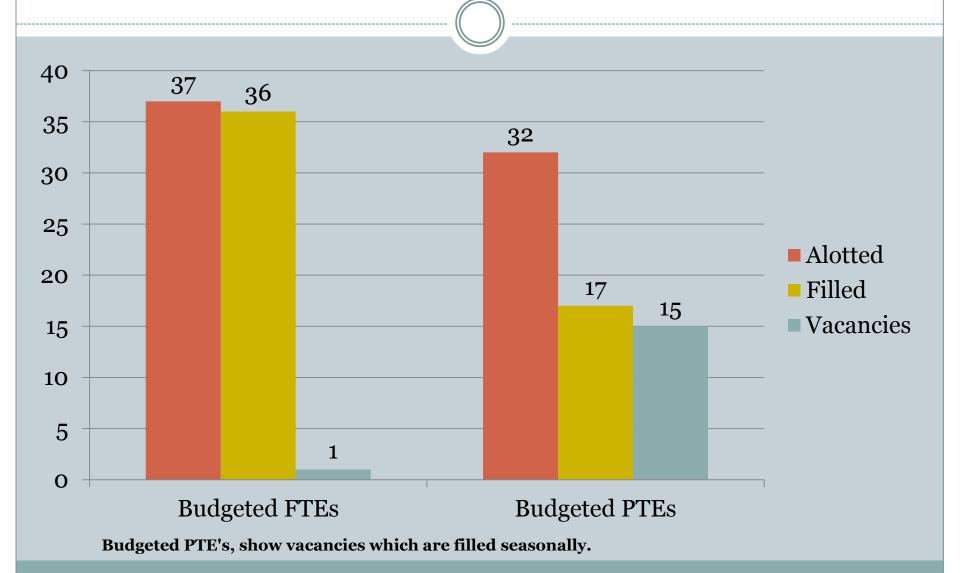
#### What Services Does This Provide?

#### **Recreational Programming**

- Summer Camp
- After School Program
- Future Seekers (Teen Program)
- Youth Athletics
  - Football
  - Basketball
  - Baseball
  - Soccer
  - Kickball
  - Aquatics/Swimming
  - Tennis

- Instructor Services
  - Gymnastics
  - Karate
  - Swimming Lessons
  - Zumba
  - Tennis
  - Weight Training





### Major Investments in 2016

- Park Patrols
- Installation of five (5) new playgrounds
- Installation of new security cameras at two (2) parks
- Replacement of (4) Kawasaki FX850 27hp lawnmowers, (4) John Deere Gator TH 6X4, (1) Dump trucks
- Resurfacing of six (6) tennis courts and with lighting upgrades
- Renovation of outdoor basketball court with lighting upgrade
- Renovation of the Burdett Tennis Center Building
- Renovation of the Cedar Grove Community Building
- ADA Ramp & ADA Playground at the South Fulton Tennis center

### **Facilities Annual Costs**

Locations	Status	Address	Annual Electric	An	nual Water	Annual Gas
Burdett Gymnasium	Owned	2945 Burdett Road	\$ 16,867.0	00 \$	961.84	\$ 11,730.14
Burdett Park	Owned	2945 Burdett Road		See Burdett Gymnasium		
Burdett Tennis Center	Owned	5975 Old Carriage Drive	\$ 5,366.0	00 \$	337.38	
Canine Crossing Dog Park	Owned	4951 Camp Crive			No Charge	
Cedar Grove Community Building	Owned	9285 Cedar Grove Road	\$ 2,621.3	31 \$	164.31	
Cedar Grove Park	Owned	7375 Rivertown Road			No Charge	
Cliftondale Park	Owned	4399 Butner Road	\$ 490.2	25		
Cliftondale Recreation Center	Owned	4645 Butner Road	\$ 3,338.3	10 \$	864.02	
Creel Park & Community Building	Owned	2775 Creel Road	\$ 9,121.9	93 \$	1,667.14	\$ 2,961.63

#### Facilities Annual Cost Continued

Locations	Status	Address	Annual Electric	•	Annual Water	Annual Gas	
Delano Park	Owned	4730 Bailey Street			No Charge		
Mason Park	Owned	5665 Mason Road	No Charge				
Old National Park	Owned	2400 Pleasant Hill Road	\$ 22,84	2.40	\$ 363.86		
Sandtown Community Park	Owned	5310 Campbellton Road SW	See Sandtown Gymnasium				
Sandtown Gymnasium	Owned	5320 Campbellton Road SW	\$ 25,72	5.42	\$ 122.96		
South Fulton Tennis Center	Owned	5645 Mason Road	\$ 32,90	5.00	\$ 9,218.14	\$ 3,999.36	
Tom Lowe Trap and Skeet Range	Owned	3070 Merk Road	See Cliftondale Recreation Center			enter	
Trammell Crow Park	Owned	4980 Cascade Road	\$ 7,51	13.00	\$ 620.39		
Welcome All Park & Multipurpose Facility	Owned	4255 Will Lee Road	\$ 113,10	06.00	\$ 576,035.70	\$ 19,081.94	
Wilkerson Mill-Farris Park	Owned	8095 Wilkerson Mill Road	\$ 19,80	1.06	\$ 252.39		

### **Facilities**

Burdett Gymnasium	Owned	2945 Burdett Road
Burdett Park	Owned	2945 Burdett Road
Burdett Tennis Center	Owned	5975 Old Carriage Drive
Canine Crossing Dog Park	Owned	4951 Camp Crive
Cedar Grove Community Building	Owned	9285 Cedar Grove Road
Cedar Grove Park	Owned	7375 Rivertown Road
*Cliftondale Park	Owned	4399 Butner Road
*Cliftondale Recreation Center	Owned	4645 Butner Road
Creel Park & Community Building	Owned	2775 Creel Road
Delano Park	Owned	4730 Bailey Street
Mason Park	Owned	5665 Mason Road
Old National Park	Owned	2400 Pleasant Hill Road
Sandtown Community Park	Owned	5310 Campbellton Road SW
Sandtown Gymnasium	Owned	5320 Campbellton Road SW
South Fulton Tennis Center	Owned	5645 Mason Road
Tom Lowe Trap and Skeet Range	Owned	3070 Merk Road
Trammell Crow Park	Owned	4980 Cascade Road
Welcome All Park & Multipurpose Facility	Owned	4255 Will Lee Road
Wilkerson Mill-Farris Park	Owned	8095 Wilkerson Mill Road

<sup>\*</sup>Indicates collocated property

### Purposed Activities in 2017

Transforming Youth Mentoring Program

 Implement the P.O.S.T. (Positive Outreach Student Transition) Alternative Suspension Program (in partnership with McNair Middle School)

## Questions



# Planning and Community Services

RANDY BECK DIRECTOR

### Comparison of FY2016 Budget vs. FY2017

FY2016: \$2,844,916

FY2017: \$2,867,122

 One percent increase due to Archer implementation and full funding of contracts

### What Services Does This Provide?

### **Planning and Zoning**

- 1. **Comprehensive Planning**-The comprehensive planning component develops plans, ordinances, strategies, resolutions, and programs that set forth policies to guide the long range vision.
- 2. **Plan Analysis** Implements the policies by analyzing land use petitions for compliance with zoning code, development regulations and other related County, State and Federal codes and ordinances.
- 3. **Zoning Administration** The zoning administration component provides administrative support by maintaining the official files, which are used as the basis for defending legal challenges, maintaining and updating the official zoning map.

### **Services Continued**

### **Permits and Building Inspections**

- 1. **Permitting Inspections-** The permitting component intakes all permit applications submitted in Unincorporated Fulton County. The division intakes, processes and issues permits for all commercial and residential building as well as all other related development and Administrative Use Permits for projects within unincorporated Fulton County. This division also intakes, processes and routes all land disturbance permits and plat review applications to the Plan Review and Site Inspection Program.
- 2. **Building Inspections-** The Building Inspections component inspects all permitted commercial and residential construction for compliance with current building (structural); electrical; plumbing; and mechanical (HVAC) codes as required by State law and County code or ordinance.

### **Services Continued**

### **Plan Review and Site Inspections**

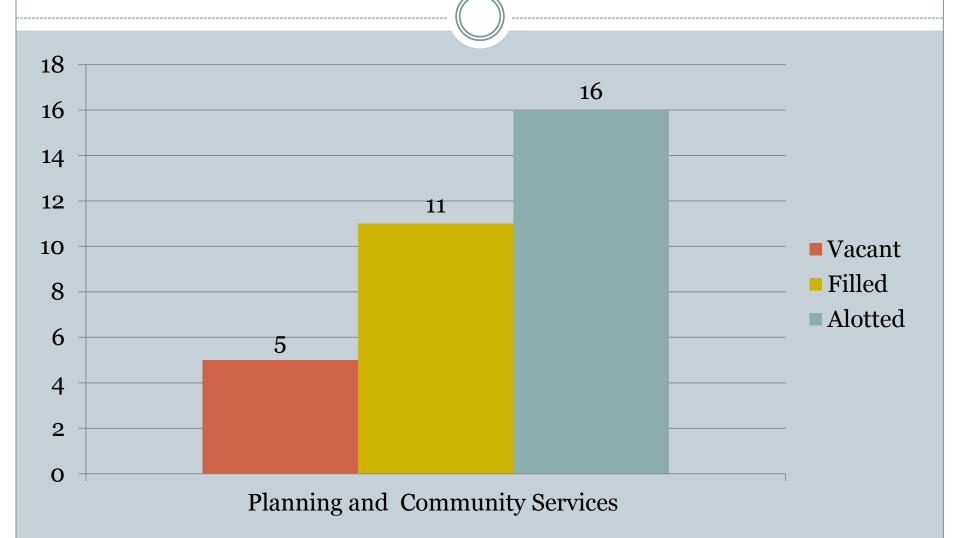
- 1.**Plan Review-** The Plan Review component reviews grading, storm water control, infrastructure placement and road layout on all applications for land disturbance permits and plat review.
- 2.**Site Inspection** Site Inspection component is twofold. This division is responsible for inspecting all permitted land disturbance activities for compliance with County, State and Federal Erosion and storm water controls and stream buffer protection. Site Inspection also inspects the installation of all public infrastructure for compliance with Fulton County standards.

### Services

### **Administration and Customer Service**

- 1. **Administration** The Administration component provides the senior management for the programs of Planning and Zoning; Plan Review and Site Inspections; Permitting and Building Inspections; and oversight of the Tree Preservation Trust Fund.
- 2. **Customer Service** The Customer Service component provides front office reception for the Fulton County Government Center at Fulton Industrial Boulevard, handling of all department open records requests and frontline customer service duties for all departmental programs.

### Staffing



### Purposed Activities in 2017

- Implement the update to the Accela Permits Plus Permit Tracking System
- Implement Selectron automated inspection request system
- Resolve staff shortages

### **Facilities**

# Fulton County Government Service Center (Leased)

5440 Fulton Industrial Blvd Atlanta, GA 30336

## Questions



# Public Works (Stormwater and Transportation)

DAVID CLARK
DIRECTOR

## Stormwater

### What Services Does This Provide?

The function of the Stormwater Management Program is the management of surface water and runoff within the unincorporated area of Fulton County. Principally, the Stormwater Management Program ensures compliance with State and Federal regulations as part of the National Pollutant Discharge Elimination System (NPDES) Municipal Separate Storm Sewer (MS4) Phase 1 permit issued by the Environmental Protection Division (EPD).

### Staffing

Stormwater Personnel
Total Budgeted Personnel: Two
(One Vacancy)

Environmental Quality Specialist

Stormwater Inspector

### Major Investments in 2016

Inventory and maintenance of thirty-three detention ponds

On-going stream sampling data collection

### Proposed Activities in 2017

- Environmental Protection Division (EDP) will close Fulton County's current National Pollutant Discharge Elimination System (NPDES) Phase One permit effective April 30, 2017.
- Environmental will issue City of South Fulton a National Pollutant Discharge Elimination System Phase One permit effective May 01,2017.
- Transfer maintenance responsibility of thirty-three (33) detention ponds to the City of South Fulton

### Major Expenditures Budgeted in 2017

• Stream monitoring with outside consultant (R2T,Inc) at six (6) creek sections within the City of South Fulton jurisdiction as required by the NDPES Phase One permit

### **Facilities**

No dedicated facility

• Staff is housed at 141 Pryor Street Suite 6001 in a shared space with Water Resources staff

# Transportation

### What Services Does This Provide?

The Transportation Division serves the unincorporated areas of Fulton County by providing a transportation system and services that emphasize safety, quality, cost effectiveness, economic vitality and sensitivity to the environment. The Transportation Division is responsible for planning, overseeing, and maintaining the County's roadway infrastructure.

### Staffing

### Transportation Personnel

Total: 62 FTEs

7 vacant

Traffic Operators

Transportation Infrastructure

Transportation Infrastructure (seasonal/part-time) Transportation Planning and Engineering

### Major Investments in 2016

- Construction of Campbellton Road sidewalks
- Award of construction for Wolf Creek Multi-Use trail
- Award of construction for Old National Highway Phase One sidewalks
- Resurfaced 20.7 miles of roadways
- Installed 42 Solar Powered School Zone flashing beacons

### Proposed Activities in 2017

- Resurfacing of 13.1 Miles of roadway
- Construction of Old National Highway Sidewalks
   Phase One (Sullivan Road to Flat Shoals Road)
- Construction of Multi-Use Trail at Wolf Creek

 Construction of roundabouts at Butner Road at Stonewall Tell Road

### Proposed Activities in 2017

- Implementation of the TSPLOST Program (including Enon Road sidewalks, Danforth Road sidewalks, and Butner Road at Camp Creek intersection improvements)
- Design of Old National Highway sidewalks Phase Two (Flat Shoals Road to Jonesboro Road)
- Design of three (3) replacement bridges (Two bridges on Cochran Road and one bridge on Demooney Road)

### Major Expenditures Budgeted in 2017

\$1.5 million for resurfacing program (\$1.0 million will come from GDOT)

\$1.0 million for Multi-Use Trail at Wolf Creek

\$4.3 million for Old National Highway Phase 1 Sidewalks

\$13.4 million for TSPLOST Program for FY 17 (nearly \$94 million over 5 years)

- \$5.8 million for resurfacing
- \$1.0 million for bridge replacement
- \$1.5 million for intersection improvements and signal upgrades
- \$4.3 million for pedestrian improvements
- \$0.8 million for Quick Response Projects and Project Management

### **Facilities**

- Management No dedicated facility, staff is housed at 141 Pryor Street Suite 6001 in a shared space with other Public Works staff
- Traffic Operations 3929 Aviation Circle, Building A, Atlanta, GA 30336
- Transportation Construction & Operations 5601 Stonewall Tell Road, College Park Georgia 30349
- Fulton County currently owns both properties where the Traffic Operations and Transportation Construction & Operations are housed.

## Questions



# Budget and Finance

### SHARON WHITMORE CHIEF FINANCIAL OFFICER

### South Fulton and FIB SSD

#### **FY2017 SFSSD and FIBSSD Summary**

• Residents of unincorporated South Fulton voted on November 8th, 2016, in favor of the incorporation of a new city in South Fulton. The legislation creating the new city provides for the County to continue delivering services until incorporation on May 1, 2017. FIB will remain within Fulton County's control.

#### **Expenditures**

- Four (4) months to maintain the same level of services in the unincorporated area (apx. \$21.8 million)
- Eight (8) months for FIB corridor after the new city is formed (apx. \$6.5 million).

#### **Revenues**

- First four months of the year for the entire SSD (before incorporation)
- Eight months associated with the Fulton Industrial Boulevard after incorporation
- \$6.9 million expected to be remitted to Fulton County by the new city as a reimbursement for services provided for the period of January 1st to April 30th of 2017

#### **New City Contractual**

• Transition services provided to the new city beginning May 1, are expected to be managed through a contractual arrangement.

### South Fulton and FIB SSD 2016 Actual Results

	20	016 Budget		2016	2016 Actuals		Mid Year Proj vs. Actual Diff	
		Amended	-	Mid Year Projection				
Total Revenues	\$	49,492,406	\$	48,911,000	\$	49,004,832	\$	93,832
Total Expenditures		55,129,652		51,802,884		53,112,813	1	,309,929
Revenue > Expenditures		(5,637,246)		(2,891,884)		(4,107,981)	(1	,216,097)
Fund Balance - Beginning		8,326,242		8,326,242		8,326,242		-
Fund Balance - Ending	\$	2,688,996	\$	5,434,358	\$	4,218,261	\$(1	,216,097)
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# **Emergency Services**

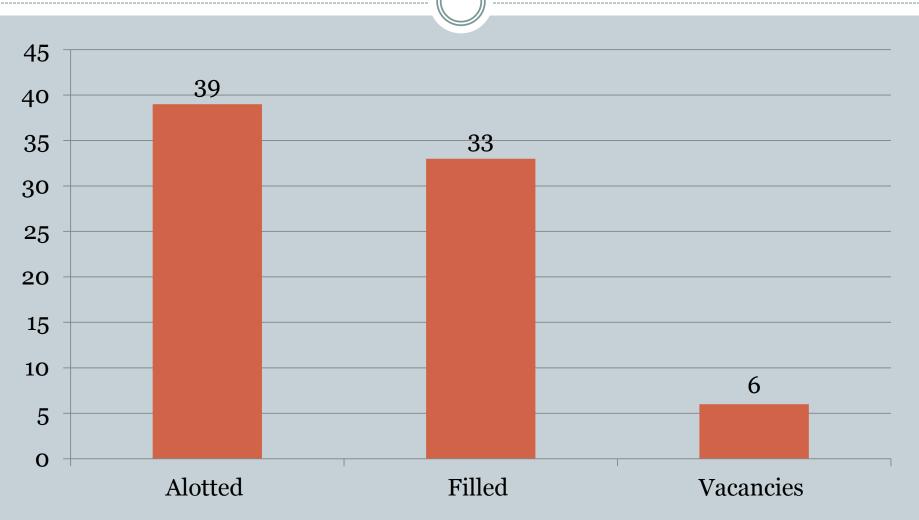
JOE BARASOAIN DIRECTOR

### What Services Does This Provide?

Personnel Costs		\$3,094,260
	CAD/Phone/GIS/Radio and other Maintenance	\$975,000
	Total Cost for 911 Operations and Radio	\$4,069,260
Total Currently Paid Today by SSD for 911/1	\$1,875,000	
Total Collected by 911 Fees		\$2,200,000
Total costs for 911 operations		\$4,075,000

There would be no additional costs to South Fulton for service. The FIB area would be the only change should there be any changes to the boundaries of the City of South Fulton to include the FIB area. The numbers above include the FIB area and would be reduced if the area were to be removed from the boundaries of the City.





### Major Investments in 2016

- Purchased new computer aided dispatch (CAD system
- Purchased new 911 phone system
- Hired a new medical director
- Purchased dispatch center furniture
- Purchased new computers

### Proposed Activities in 2017

• Implement new computer aided dispatch (CAD) system

## Questions

